

How to Submit a Complaint – SOCIOS.COM

Customers can raise a complaint by completing the [Complaint Form](#) and addressing it to Socios support team at support@socios.com.

This [form](#) is made available by Socios in English and in all official languages of the EU Member States where Socios provides services.

Complaints are free of charge for the complainant.

Complainants are provided with the [Complaint Form](#) to facilitate the management of complaints, however, complainants may address their complaints in any form.

The [Complaint Form](#) provided by Socios does not constitute a condition of the admissibility of the complaint.

Further information on the Complaints process can be found in the [Complaints Management Policy Summary](#).